MetLife wins 2016 Life Insurance Company of the Year in the Middle East & Africa at the Middle East Insurance Industry Awards (MIIA) 2016

14 November 2016 (Dubai, United Arab Emirates): MetLife – one of the region's leading insurance companies and a global provider of insurance, annuities and employee benefit programs – was the winner of the Life Insurance Company of the Year award in the Middle East & Africa region, for the third consecutive year, at the 2016 Middle East Insurance Industry Awards (MIIA), organized by Middle East Insurance Review.

As cited by MIIA, "As a third time recipient of the Life Insurance Company of the Year award, MetLife continues to demonstrate in-depth knowledge of the industry and stays ahead of competition by providing exemplary customer service including enhancing its digital foundation."

The awards, which were established in 2014 to recognise excellence within the regional industry, attracted entries from across the region, and were presented at a ceremony held on November 8th, in Dubai.

Julio Garcia-Villalon, Regional Head, Middle East & Africa Region, MetLife, who received the award at the gala event, said: "Once again I am honored to receive this prestigious award for the third consecutive year and dedicate it to our employees, field force and business partners across the region. This is yet another testimonial to MetLife's strength and leadership in MEA region".

"I also would like to thank the distinguished panel of judges and organizers for their trust and confidence in MetLife", added Julio Garcia-Villalon. "Our goal is to continue serving our customers and providing them the best products, solutions, services and experiences to meet their evolving needs."

MetLife's regional Middle East & Africa hub supports operations in 11 territories. MetLife was the first life insurance company present in many Middle East & Africa countries, and has been serving its customers in this region for nearly 65 years.

The MIIA is heralded as the premier awards of the MENA region with clearly defined criteria and a transparent process served by a panel of 20 distinguished judges. The judging panel, which was drawn from the domestic, regional and international insurance markets, had some 250 candidates to assess this year.

MetLife in the Middle East & Africa

MetLife opened its first branch in Lebanon in 1953, followed by Saudi Arabia and Kuwait in 1954, Jordan in 1958, Bahrain in 1960, UAE and Qatar in 1962, Oman in 1971, Turkey in 1988 and Egypt in 1997. MetLife was the first insurance company to operate in many of the Middle East & Africa countries, offering leading products and service innovations.

About MetLife

MetLife, Inc. (NYSE: MET), through its subsidiaries and affiliates ("MetLife"), is one of the largest life insurance companies in the world. Founded in 1868, MetLife is a global provider of life insurance, annuities, employee benefits and asset management. Serving approximately 100 million customers, MetLife has operations in nearly 50 countries and holds leading market positions in the United States, Japan, Latin America, Asia, Europe and the Middle East. For more information, visit <u>www.metlife.com</u>.