



Prior Approval Unit



Via E-mail

1- Just forward your approval request to approval.requests@metlife.com .

2- You will receive an acknowledgement E-mail.

3-Then you will receive the approval final form .




Acknowledgement

12 Feb 2017 11:29

Dear Customer,

We have received your email request, which has been passed to our Doctors for review / approval. One of our representatives will be in contact soon. In the meantime, if you wish to query this request, please quote your approval reference number: 523185.

This is an automated email. Please do not respond to this email address.

Message  ATT00001.pdf (159 KB)

Dear Customer,

Please be informed that your pre approval request has been APPROVED. Please find the attached document.

This is an automated email. Please do not respond to this email address.

How to submit a request right from the start ?

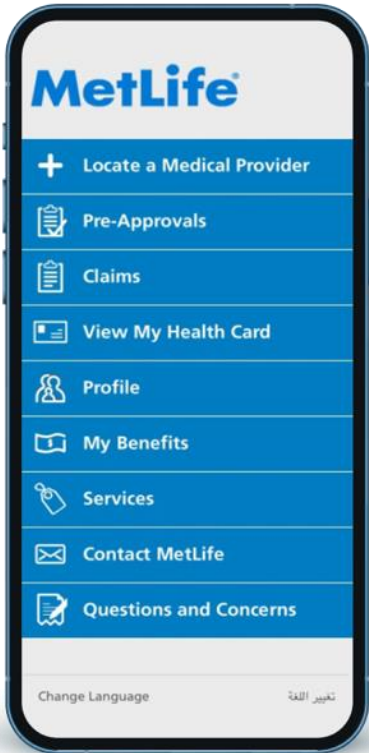
- Submit the approval request for one member with all the relevant data in the same e-mail .
- The approval request , All the relevant investigations & Inside network provider .
- We do not require a prior approval for Out side network providers .



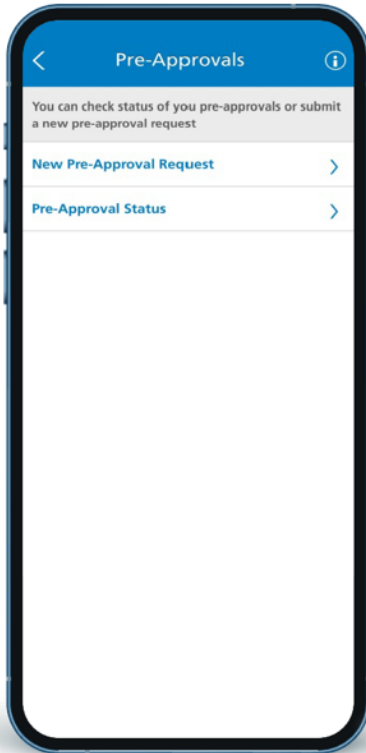
Mobile App



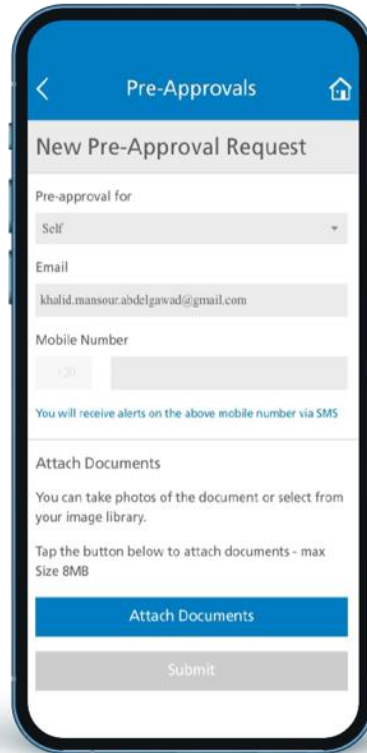
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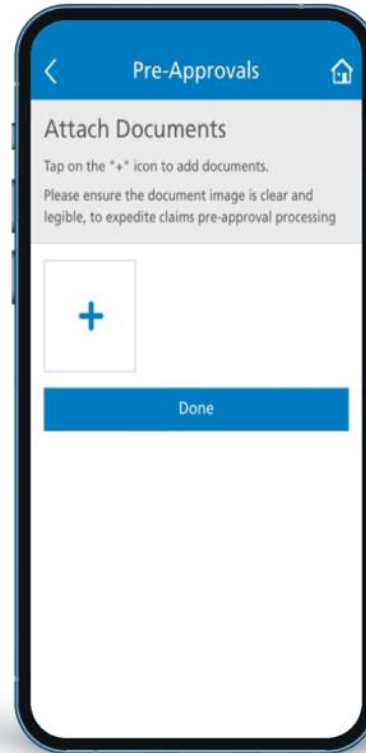
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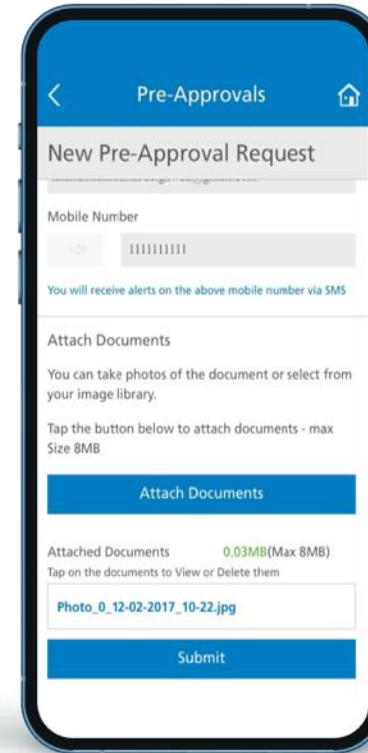
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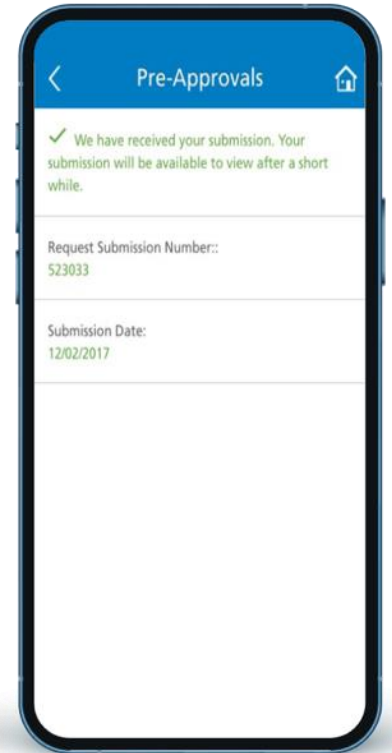
4



5



6



Online approval system at the hospitals-Dental clinics-Optical shops

All you have to do is to visit your doctor at the hospital and the provider itself will send the approval for you and complete all the process to get all your services at one place .

It exists in 100+ providers all over Cairo and Alex.

Online approval system at the hospitals-Dental clinics-Optical shops

Name

- Eye international hospital
- Salam mohandeseen hospital
- Cleopatra hospital
- Cairo medical center hospital
- Al Nada hospital
- El Ganzouri hospital
- New salama
- El Nakheel hospital
- Dar El Fouad hospital
- Nile badrawi hospital
- Salam international hospital
- Shabrawishy hospital
- Al safwa hospital
- Alex. Medical center
- Aman hospital
- Badrawy alex hospital
- Borg el zahraa hospital
- Dar El Hekma hospital
- El borg LAB
- El Ghandour hospital
- El Mokhtabar LAB
- El Wadi hospital
- Int'l hospital for urology&nephrology
- Kids hospital
- Mabarret asafra (EAST)
- Mabarret asafra (WEST)
- Misr radiology center
- Rowad eye hospital
- Shaalan hospital
- Taiseer hospital

The company provides medical services through a network of outpatient clinics and contracted hospitals

Medical Audit Program (Prior Approval)

- Non-Emergency hospital Admissions
- Endoscopies
- Physiotherapy's
- Out-patient surgeries
- Hormonal Tests
- Advanced Cardiovascular Tests
- Medications over L.E 1,000 per occurrence

